



**DUAL-SEAL INSULATING GLASS LIMITED WARRANTY**

United Plate Glass Company (UPG) warrants its Insulating Glass Units (Unit) for ten years after the date of manufacture against failure of the hermetic seal, resulting in film formation on the internal glass surfaces of the Unit, due to faulty manufacturing by United Plate Glass. This exclusive, limited warranty is only extended to UPG's immediate customer, and is not extended and shall not apply to any person or entity other than said customer.

Liability under this Warranty for a defective Unit is limited, at UPG's option, to replacing such Unit without charge to the original purchaser or, as an alternative, refunding 100% of UPG's original selling price for such Unit. The replacement Unit will be covered by the same exclusive, limited warranty, but only for the balance of the original warranty period. **Labor costs are not covered by this Warranty.** United Plate Glass reserves the right to inspect any allegedly defective Unit prior to its removal from the glazing system or installation location.

United Plate Glass will bear no liability to any person, entity, or property for any incidental, consequential, economic, direct, indirect, or special damages for any reason.

**CONDITIONS WHICH WILL VOID THE WARRANTY**

UPG will have no liability under this Warranty if any of the following events have occurred:

1. **If the Unit's glass surfaces or panes are cracked, chipped, or broken.**
2. **If the Unit is exposed to perimeter glazing materials that are not compatible with the hermetic seal.**
3. **If the Unit's seal is subjected to standing water or other liquids.**
4. **If the Unit has been retrofitted with a solar contact film adhered to any glass surface.**
5. **If the Unit is damaged or altered by handling, storage, or installation contrary to standard industry practices as referenced by GANA, the FGMA glazing manual, or equivalent.**
6. **If the Unit was installed in a high moisture environment, including but not limited to water craft, swimming pool enclosures, greenhouses and commercial refrigeration products.**
7. **If the Unit was installed in a high vibration environment, including but not limited to motor vehicles and trailers.**
8. **If the Unit was installed in sloped glazing.**
9. **If the Unit was not paid for in full by the original purchaser.**
10. **If the Unit was discarded or destroyed.**

No dealer, distributor, installer, contractor, or sales representative of UPG has the authority to alter or modify this warranty in any manner unless agreed to in writing by an officer of United Plate Glass Company.

Customer: **Great Lakes Glass, Inc.**      Job: **WO# 490623 – Sherwin Williams**      Date: **July 21, 2010**

Signed: \_\_\_\_\_